



Single-day workflow – organization, implementation and patients’ perspective

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The time between breast biopsy and consultation to obtain test results may take days until more than a week. This waiting time causes stress, anxiety and discomfort for patients.

Consequently, more and more hospitals in the Netherlands have optimized the diagnostic workflow after breast biopsy by introducing a single-day workflow.

Within a single-day workflow, patients will be informed with preliminary results of the biopsy within a single day. The main aim of this novel workflow is to reduce the anxiety, stress and discomfort for patients. This patient cohort consists of either symptomatic women or women referred from the nationwide breast cancer screening programme.

This presentation will demonstrate how to implement such a workflow within an institute, by describing the experience obtained within the Maastricht University Medical Center+ (UMC+).

The benefits of the process, including patient care efficiency and patient satisfaction will be discussed. In addition, clinical cases will be shared to demonstrate such a workflow.

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